

# NEED TO KNOW: STATUS BENEFITS

## AMERICAN AIRLINES

BENEFIT	AADVANTAGE GOLD	AADVANTAGE PLATINUM	AADVANTAGE EXECUTIVE PLATINUM
8 One-way system-wide upgrades			●
Complimentary auto-requested upgrades on American and US Airways			●
Complimentary auto-requested upgrades on American flights 500 miles or less	●	●	
Complimentary auto-requested upgrades on US Airways	●	●	
100-hour upgrade window			●
72-hour upgrade window		●	
24-hour upgrade window	●		
100% elite mileage bonus		●	●
25% elite mileage bonus	●		
Complimentary main cabin extra and preferred seats		●	●
Complimentary preferred seats	●		
Free checked bags	1	2	3

## CONCIERGE KEY

- Private 24/7 phone number available with specially trained representatives offering day of travel assistance
- Proactive flight monitoring and re-accommodation or other assistance as needed
- AAdvantage Executive Platinum status
- Use of Priority AAccess (where available)
- Flagship Check-In at LAX and LHR
- Complimentary Admirals Club membership
- Complimentary alcoholic beverage and a food snack item when traveling in Main Cabin on domestic flights
- Personal assistance from ConciergeKey representatives at 30 major airport locations

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## DELTA AIR LINES

BENEFIT	SILVER	GOLD	PLATINUM	DIAMOND
<a href="#">Medallion Qualification Miles (MQMs)</a>	25,000	50,000	75,000	125,000
or	or	or	or	or
<a href="#">Medallion Qualification Segments (MQSs)</a>	30	60	100	140
and	and	and	and	and
<a href="#">Medallion Qualification Dollars (MQDs - US-Based Members only)</a>	\$3,000	\$6,000	\$9,000	\$15,000
<b>FLIGHT BENEFITS</b>				
<a href="#">Unlimited Complimentary Upgrades (Full Y Fare)</a>	Booking (Subject to availability)	Booking (Subject to availability)	Booking (Subject to availability)	Booking (Subject to availability)
<a href="#">Unlimited Complimentary Upgrades (Discounted Fares except E)</a>	1 Day	3 Days	5 Days	5 Days with Priority
<a href="#">Unlimited Complimentary Upgrades (Award Tickets and Pay with Miles)</a>		●	●	●
<a href="#">Unlimited Complimentary Companion Upgrades</a>	●	●	●	●
<a href="#">Complimentary Preferred Seats</a>	●	●	●	●
Delta Comfort+ Seats for U.S. and International Travel	Complimentary access 24 hours prior to departure	Complimentary access 72 hours prior to departure	Complimentary access	Complimentary access
<a href="#">Priority Wait List</a>	●	●	●	●
<b>PROGRAM BENEFITS</b>				
<a href="#">Full Fare First/Business Class MQM Bonus (F, J Fares)</a>	100%	● 100%	100%	100%
<a href="#">Discounted First/Business/Premium Main Cabin MQM Bonus (P, A, G, C, D, I, Z, Y and B Fares)</a>	50%	50%	50%	50%
<a href="#">Rollover Medallion Qualification Miles</a>	Unlimited	Unlimited	Unlimited	Unlimited
<a href="#">Rollover Medallion Qualification Miles</a>	2 additional miles per dollar	3 additional miles per dollar	4 additional miles per dollar	6 additional miles per dollar
<b>FEE WAIVERS</b>				
<a href="#">Waived Baggage Fees</a>	●	●	●	●
<a href="#">Waived Same-Day Confirmed Fees</a>		●	●	●
<a href="#">Waived Same-Day Standby Fees</a>		●	●	●
<a href="#">Waived Direct Ticketing Charges</a>		●	●	●
<a href="#">Waived Award Redeposit/Reissue Fees</a>			●	●

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<b>AIRPORT</b>				
<a href="#">Delta Sky Club® Individual Membership</a>				Complimentary
<a href="#">Priority Check-In</a>	●	●	●	●
<a href="#">Priority Boarding</a>	●	Sky Priority	Sky Priority	Premium
<a href="#">Priority Security Line Access</a>		●	●	●
<a href="#">Expedited Baggage Service</a>		●	●	●
<b>PREMIUM SALES &amp; SERVICES</b>				
<a href="#">Dedicated Phone Line</a>	Priority	High Priority	Higher Priority	VIP Line
<b>CHOICE BENEFITS</b>				
<a href="#">Selection of:</a>			Choose One	Choose Two
<a href="#">Upgrade Certificates</a>			4 Regional	4 Global or 8 Regional
<a href="#">Global Entry Application Voucher</a>			1	2
<a href="#">Bonus Miles</a>			20,000	25,000
<a href="#">Gifting Medallion Status</a>			Silver	Gold
<a href="#">Delta Sky Club Executive Membership Upgrade</a>				●
<a href="#">Delta Sky Club One-Day Passes</a>			4	6
<a href="#">Gift Card</a>			●	●
<b>SKYTEAM BENEFITS (FOR INTERNATIONAL FLIGHTS)</b>				
<a href="#">SkyTeam Status</a>	Elite	Elite Plus	Elite Plus	Elite Plus
<a href="#">Priority Baggage Handling</a>		●	●	●
<a href="#">SkyTeam Lounge Access</a>		●	●	●
<b>CROSSOVER REWARDS</b>				
<a href="#">Earn Miles and Starpoints® for Starwood Stays</a>	●	●	●	●
<a href="#">SPG® Elite Check-In Line</a>			●	●
<a href="#">4p.m. Late Checkout</a>			●	●
<a href="#">Enhanced Room Upgrades</a>			●	●
<a href="#">Complimentary In-Room Internet Access</a>			●	●

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## UNITED AIRLINES

BENEFIT	PREMIER SILVER	PREMIER GOLD	PREMIER PLATINUM	PREMIER 1K®
<b>ECONOMY PLUS SEATING BENEFITS</b>				
Complimentary access to Economy Plus	At check-in	At booking	At booking	At booking
Economy Plus companions	1	1	8	8
<b>UPGRADES</b>				
Complimentary Premier Upgrades	●	●	●	●
Complimentary Premier Upgrades for companions	●	●	●	●
Complimentary Premier Upgrades (as early as)	Day of departure	48 hours	72 hours	96 hours
Instant upgrades on Y- or B-class full-fare economy tickets	●	●	●	●
Regional Premier Upgrades eligibility			●	●
Global Premier Upgrades & Instant Upgrades on M tickets				●
<b>PREMIER PRIORITY TRAVEL SERVICES, INCLUDING PREMIER ACCESS®</b>				
Priority check-in, baggage handling, & Priority boarding	●	●	●	●
Premier Priority Desk phone line	●	●	●	1K dedicated line
Lounge access when traveling internationally		●	●	●
<b>DISCOUNTS AND WAIVERS ON SERVICE CHARGES AND FEES</b>				
<a href="#">Complimentary checked baggage for economy tickets</a>	1 bag/50 lbs.	2 bags/70 lbs.	3 bags/70 lbs.	3 bags/70 lbs.
<a href="#">Discounted or waived same-day flight changes</a>		●	●	●
<a href="#">Discounted United Club<sup>SM</sup> membership rates</a>	●	●	●	●
<a href="#">Discounted or waived phone service charge</a>			●	●
10% discount on in-flight Duty Free purchases			●	●
\$60 statement credit for MileagePlus Chase Credit Card Cardmembers <sup>6</sup>				●
<b>AWARD TRAVEL BENEFITS</b>				
Priority award wait listing	●	●	●	●
Standby for international awards	●	●	●	●

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BENEFIT	PREMIER SILVER	PREMIER GOLD	PREMIER PLATINUM	PREMIER 1K®
Unrestricted access to United Standard Awards on United- and United Express-operated flights	●	●	●	●
Better availability for United Saver Awards in economy	●	●	●	●
Better availability for United Saver Awards in select premium cabins			●	●
<a href="#">Reduced or waived close-in award booking fee</a>	●	●	●	●
<a href="#">Reduced or waived award redeposit fee</a>	●	●	●	●
<a href="#">Reduced or waived award change fee</a>	●	●	●	●

## UNITED GLOBAL SERVICES<sup>SM</sup>

Global Services<sup>SM</sup> is the worldwide, by-invitation-only, recognition program reserved for United's most valued customers. Members enjoy all the benefits of MileagePlus Premier 1K® status plus additional, exclusive privileges unique to the Global Services program.

PRIORITY SERVICES	UPGRADES	BENEFITS/DISCOUNTS	AWARD TRAVEL
Access to any United check-in counter, including Premier Access <sup>SM</sup>	Complimentary Premier Upgrades (CPU) confirmed up to 120 hours before departure, where available	Complimentary checked baggage allowance of three (3) bags at 70 lbs. each	Highest priority wait listing
Exclusive Global Reception check-in facility at Chicago (ORD), New York / Newark (EWR) and San Francisco (SFO)	Six (6) Global Premier Upgrades upon reaching \$12,000 PQD and 100,000 PQM or 120 PQS	Fee waived for same day flight change	Last seat availability for Standard Awards
Dedicated Global Services teams at over 60 airports worldwide	Four (4) Regional Premier Upgrades upon reaching \$12,000 PQD and 100,000 PQM or 120 PQS <ul style="list-style-type: none"> <li>Upgrades earned during the year are valid until the end of the following year</li> <li>If upgraded from another Premier status, additional upgrades may not be deposited</li> </ul>	Fee waived for bookings by telephone	Enhanced availability for Saver Awards in all cabins except United Global First
Premier Access <sup>SM</sup> lane for priority security screening (where available)	Upgrades allowed on Award bookings	10% discount on in-flight duty free purchases	No fee for award bookings, award changes and award redeposits
Priority pre-boarding through the Group 1 lane	Instant upgrades on Y, B or M class fares in CPU-eligible markets, when available	\$60 USD statement credit for Chase MileagePlus credit card members	

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PRIORITY SERVICES	UPGRADES	BENEFITS/DISCOUNTS	AWARD TRAVEL
<p>Highest priority standby</p> <p>Access to Economy Plus seating at time of booking, including up to eight companions</p> <p>Next-flight guarantee for delayed or canceled flights</p> <p>United Club® access when on an international itinerary</p> <p>United Global First Lounge access when departing in United BusinessFirst – member only (no guests)</p> <p>United Arrivals Lounge access in SFO and partner arrivals lounge access in many key international markets, including Frankfurt (FRA), London-Heathrow (LHR), and Zurich (ZRH)</p> <p>On-tarmac Mercedes-Benz transportation from the aircraft to connecting gate for tight connections in Chicago (ORD), Denver (DEN), Houston (IAH), Los Angeles (LAX), Newark (EWR), San Francisco (SFO), and Washington-Dulles (IAD)</p>		<p>Full Star Alliance Gold ® benefits, including access to over 900 partner lounges worldwide, with one guest permitted</p>	